

## **PRODUCT LIFE CYCLE BULLETIN**

03 July 2017

Subject: End of Sale Notice - Blackhawk XDS560 JTAG Cable Dongle (14-pin)

**1. Blackhawk announces its intent to discontinue the Blackhawk XDS560 JTAG Cable Dongle (14-pin) (20-CSY-CABLE14MEP-0) product model.** The End of Sale date for this model is scheduled for 1 January 2018 or when inventory is depleted.

### **2. Definitions.**

- **End of Sale (EOS).** The last date to order the product. The product is no longer for sale.
- **End of Life (EOL).** The last date that Blackhawk will provide support to the product(s) listed below. The EOL date is twelve (12) months from the EOS date. Emergency recovery and/or upgrades may be performed in accordance with customer specific service plans or upgrade agreements as negotiated prior to EOS.
- **End of Life (EOL) Cycle.** A process that guides the final business operations associated with the product life cycle. The end-of-life process consists of a series of technical and business milestones and activities that, once completed, make a product obsolete. Once obsolete, the product is not sold, manufactured, improved, repaired, maintained, or supported.
- **Software Maintenance Contract Support.** The time period that Blackhawk may release any software maintenance releases or bug fixes to the software product. Software maintenance support will terminate on the End of Life date. After this date, Blackhawk will no longer develop, repair, maintain, or test the product software.

**3. Product Information:** Blackhawk XDS560 JTAG Cable Dongle (14-pin)

**4. Impacted Software Releases:** N/A

**5. Impacted Software Part Numbers:** N/A

**6. Impacted Hardware Part Numbers:**

- 20-CSY-CABLE14MEP-0
- 12158

**7. Replacement Part Numbers:**

- None

## 8. Analysis:

- End of Sale Date: 1 January 2018
- End of Life: 1 January 2019
- Software Maintenance Support Contract: N/A
- Last Supported Software Version: N/A
- Affected Market / Regions: Global

## 9. Recommendations.

- Available Alternatives: None.

## 10. Required Actions.

- Specific Actions Required By Customer - Customers should be aware of the End of Life scheduled for 1 January 2019 and act accordingly.

11. **Attachments.** There are no attachments for this bulletin.

## 12. Additional Information.

- To view the most recent version of this bulletin, access technical documentation, or to contact a Technical Support Representative, please visit Blackhawk Technical Support on the web at: <http://www.blackhawk-dsp.com/support/>.
- For more information on the alternatives and supported platform, please refer to [sales@blackhawk-dsp.com](mailto:sales@blackhawk-dsp.com).